

Bryant Le

Informatics Student, University of Washington
www.bryantle.net

Email: bryantle2000@gmail.com

Phone: (206) 890 8306

Seattle, WA

Summary

Service-oriented professional entering the University of Washington's Informatics program, with experience spanning food service operations and campus financial leadership. Brings strength in relationship management and financial coordination, having supported high-volume dining operations while directing budgets and communications for a 60+ member campus organization.

Experience

- **Din Tai Fung** Tukwila, WA
Busser / Food Runner Nov 2024 to Present
 - **Fast-paced service:** Executed prompt, accurate food running and table support within a high-volume, guest-facing dining room.
 - **Food safety checks:** Verified food temperatures prior to service and upheld sanitation standards across the kitchen and dining room.
 - **Team training:** Trained and mentored fellow team members on service protocols and food safety standards.
 - **Process insight:** Identified recurring friction points in the paper-based ordering process during high-volume food running shifts.
- **Christian Business Leaders (CBL), University of Washington** Seattle, WA
Director of Finance June 2024 to June 2026
 - **Budget oversight:** Managed CBL's budget in Excel and tracked expenses across the organization's events and programs.
 - **Member communications:** Developed and distributed a weekly Mailchimp newsletter to 60+ recipients.
 - **Financial planning:** Directed financial planning and reporting for club events.
- **Cloud Cafe** Seattle, WA
Barista / Server Nov 2023 to April 2024
 - **Multi-role service:** Rotated across food running, table bussing, drink preparation, and to-go order packaging, adapting quickly to whichever role a given shift required.
 - **Shift ownership:** Opened and closed the cafe independently, handling morning prep and phone orders alongside daily setup and close-out procedures.
- **Observ** Seattle, WA
Concession Stand Worker / Shift Leader April 2022 to Nov 2023
 - **Shift leadership:** Led shifts and organized team workflow for the concession stand, training and guiding team members to maintain smooth operations.
 - **Food safety:** Prepared and handled food with consistent attention to hygiene and quality standards.

Projects

- **Din Tai Fung Digital Ordering Redesign:** Redesigned Din Tai Fung's dine-in paper ordering system into a QR code-based digital ordering application in Figma, leveraging firsthand food running experience to identify pain points and streamline the ordering flow.
- **CBL Newsletter Redesign:** Restructured the layout and subject lines of CBL's weekly newsletter, coordinating send timing with the completion of graphic design assets and aligning subject lines with the academic calendar, such as positioning events as a study break during midterms, to sustain member engagement.

Skills

Functional: Customer service, team leadership, financial management and budgeting, data analysis, sanitation and food safety standards, adaptability in fast-paced environments.

Tools: Figma, Canva, Excel, PowerPoint, Google Slides, Mailchimp, point of sale (POS) systems.

Education

- **University of Washington** Seattle, WA
Bachelor of Science in Informatics Expected Graduation June 2028